

**QUICK REFERENCE GUIDE
Wellcare Medicare Advantage Plan**

Premier Eye Care

Provider Services #	1-866-434-0024, Monday-Friday, 8:30 a.m. to 6:00 p.m.
Member Customer Service #	See state specific phone: Monday-Friday, 8:00 a.m. to 8:00 p.m.
Premier Web portal	www.premiereyecare.net
Co-Payments	Confirmation of co-pay amount will be given during eligibility verification.
Claims Submission	Electronic: Payer ID: 65054 Mail: Premier Eye Care, P.O. Box 21503 Eagan, MN 55121
Claims Timely Filing Limits	60 days except COB
Coordination of Benefit Claims	Claims must be submitted within 60 days after receipt of initial payment. Original Explanation of Benefits must be submitted when secondary claim is remitted for processing.
Claims Appeals	Same claims address above - Attention: Appeals *Include supporting documentation.

Health Plan Information

Health Plan (HP)	WellCare Medicare
HP Customer Service #	1-855-445-3577
Type of Product	Medicare HMO and LPPO
Coverage area	Statewide

Covered Services - Routine Vision and OD Medical Services

Routine Vision Services	YES – Yearly Routine Vision Exams and Eyewear
Glasses after Cataract Surgery	YES – One pair per eye, per lifetime
Payment Method	Fee For Service
Co-Payment Amounts	Routine Vision Exam Co-Payment is \$0.
Medical Services	YES - Optometrist Medical Services
Payment Methodology	Medicare Allowable Fee Schedule for your region
Co-Payment Amounts	Confirmation of co-pay amount will be given during eligibility verification. See www.premiereyecare.net for Medical copays.

PROTOCOLS	
Medical Authorization Requirements	
<p>Authorizations are required for <u>ALL</u> OD Medical Services:</p> <ul style="list-style-type: none"> • Medical Office Visits • Diagnostic Testing 	
Optometrist Medical Services	
Iowa	<p>For Optometrist Medical Services, the Optometrist should contact Premier Eye Care directly for the initial medical service authorization. Providers can request authorizations on the Premier Provider Portal: www.premiereyecare.net, or via phone at: 1-866-434-0024</p>
Emergency Services	
<p>During business hours follow protocol outlined above in Eligibility/Verification and Payment Authorization. After Premier business hours, call Premier Provider Services at 1-866-434-0024 and inform them that you are requesting “Emergency Authorization.”</p>	
<p>Emergency services may be provided without prior verification of eligibility or authorization in cases where delay in treatment would result in impairment of bodily functions as reasonably determined by Provider. Provider must, however, contact Premier Provider Services the next business day to report emergency admissions.</p>	
Routine Vision	
<p>For Routine Vision - Members have open access to any in-network Premier routine vision provider. Members may refer to their Wellcare routine vision provider directory or contact Premier directly.</p>	
<p>Providers may access the Premier web portal for eligibility verification: www.premiereyecare.net</p>	