Frequently Asked Questions:
Medical Oncology and Radiation Oncology Program

Wellcare Iowa
Effective January 1, 2027

Who is Evolent?

Evolent is a specialty care enablement company with over 20 years of experience in value-based oncology. They partner with more than 4,400 practices nationwide and use evidence-based pathways, advanced technology, and board-certified oncologists to streamline prior authorization and improve patient care.

What is changing?

Beginning on January 1, 2027, Evolent will manage medical and radiation oncology prior authorizations on behalf of Wellcare Iowa. This change is designed to make the process more streamlined, automated, and transparent, reducing administrative burden for providers.

How do I request training?

If you have training needs or questions about this program, please email practicesuccess@evolent.com.

Which members are included?

Prior authorization will apply to Medicare members in Iowa, 18 years of age and older, with a diagnosis code included in the following ranges:

- Cancer diagnosis = C00 - D09, D37 - D44, E34.0
- Hematology diagnosis = D45-D49, D59.10-D59.19, D61.81, D61.82, D63.0, D63.8, D64.2-D64.3, D64.81, D64.89, D64.9, D68.59, D69.3, D69.41, D69.59, D69.6, D69.8, D69.9, D70.1-D70.9, D72.8, D72.9, D73.81, D73.9, D75.1, D75.81, D75.82
- Nausea & vomiting = R11

What are the key benefits of this program?

- Faster, consistent determinations with dedicated oncology reviewers
- Immediate electronic approvals for treatments on Evolent pathways
- Real-time status updates and eligibility verification
- Dedicated Evolent engagement team for ongoing support

How do I contact Evolent authorization support?

Contact 1.888.999.7713 (Monday - Friday from 7:00 am to 7:00 p.m. CST.

What drugs require prior authorization?

Prior authorization will be required for chemotherapy, hormonal therapeutic treatment, supportive agents, symptom management medications for members with a diagnosis code included in the following ranges: C00 - D09, D37 - D44, D45-D49, D59.10-D59.19, D61.81, D61.82, D63.0, D63.8, D64.2-D64.3, D64.81, D64.89, D64.9, D68.59, D69.3, D69.41, D69.59, D69.6, D69.8, D69.9, D70.1-D70.9, D72.8, D72.9, D73.81, D73.9, D75.1, D75.81, D75.82, E34.0, R11.

What radiation oncology services require prior authorization?

Radiation oncology services for Medicare members with a diagnosis code included in the following ranges: C00 - D09, D37 - D44, D45-D49, D59.10-D59.19, D61.81, D61.82, D63.0, D63.8, D64.2-D64.3, D64.81, D64.89, D64.9, D68.59, D69.3, D69.41, D69.59, D69.6, D69.8, D69.9, D70.1-D70.9, D72.8, D72.9, D73.81, D73.9, D75.1, D75.81, D75.82, E34.0, R11 for:

- 2D, Electrons (2 dimensional)
- Brachytherapy
- Conformal 3D (3 dimensional)
- IGRT (Image-guided radiation therapy)
- IMRT (Intensity Modulated Radiation Therapy)
- Proton Beam Radiation Therapy
- SBRT (Stereotactic Body Radiation Therapy)
- SRS (Stereotactic Radiosurgery Therapy)

What places of service are in scope for the program?

- 11 - Provider's Office
- 19 - Outpatient off-campus
- 22 - Outpatient on-campus
- 24 - Ambulatory Surgical center

What provider specialties are in scope for the program?

The following ordering provider oncology specialties will submit their prior authorizations through Evolent: Gynecologic Oncology, Hematology, Medical Oncology, Radiation Oncology, Surgical Oncology and Urology.

When will Evolent start accepting prior authorization requests?

Providers may begin contacting Evolent on January 1, 2027, to secure prior authorization for services scheduled on or after January 1, 2027, for Wellcare Iowa Medicare members.

Who reviews requests?

Licensed oncologists and radiation oncologists using nationally recognized clinical guidelines.

What happens if the authorization request does not meet guidelines?

If the request does not meet evidence-based treatment guidelines, Evolent may request additional information or initiate a physician discussion with the requesting provider.

What will the Evolent authorization number look like, and how long is it valid?

The Evolent authorization will start with "AR" followed by at least six digits (e.g., AR100000). Radiation Oncology request authorizations (RA) are valid for 90 days from the treatment start date. Medication request authorization (MRA) duration is automatically calculated based on the Treatment Start Date and the number of treatment cycles.

Who is responsible for obtaining prior authorization?

The physician organization ordering medical oncology medications or radiation oncology services must request prior authorization through Evolent.

How do I obtain prior authorization?

- Evolent CarePro portal at evolent.com/provider-portal, select CarePro.
- Via telephone at 1.888.999.7713.

What happens if authorization is not obtained?

If authorization is not obtained, Wellcare Iowa may deny payment for the relevant services.

Does prior authorization guarantee payment?

No. Prior authorization does not guarantee payment for services. Payment of claims is dependent on eligibility, covered benefits, provider contracts, and correct coding and billing practices. For specific details, please refer to your Provider Manual.